

CURRICULUM VITAE

HÜSEYİN ARASLI



PERSONAL INFORMATION and CONTACT DETAILS

Place of Birth Nicosia, Cyprus
Date of Birth July 19, 1967
Nationality Cypriot/Turkish
Address1 Huseyin Arasli, Professor of Management
Eastern Mediterranean University
Faculty of Tourism ,
P.O Box 90 Mersin 10 Turkey, Famagusta
Cyprus (north)

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Web page	

EDUCATION

Doctor in Philosophy Cukurova University, Social Sciences Institute ,Management & Organizational Behavior Studies, “ <i>An Evaluative Study Of The Leadership Aspect Of Empowerment In Northern Cyprus Hotel Organizations From Total Quality Management Perspective</i> ”	Sep,1996 Feb,2000
Master of Business Administration (MBA) Eastern Mediterranean University, Faculty of Business and Economics, “ <i>TQM in SMEs : Evidence from Northern Cyprus</i> ”	Sep,1990- Sep,1992
Business Administration (BA) Eastern Mediterranean University, Business Department	Sep,1985- Sep,1990

Note: All above mentioned degrees are approved by The council of Higher Education of the Republic of Turkey (YOK)

EMPLOYMENT HISTORY

Professor of Management , Faculty of Business and Economics , and School of Tourism and Hospitality Management, Eastern Mediterranean University, Famagusta, Northern Cyprus, Via Mersin 10, TURKEY: Duties: Teaching fulltime tourism, hospitality courses to undergraduate, PhD and master and online undergraduate and master courses, supervising thesis, conducting seminars, leading research in the Faculty and business administration departments.	May,2011 - Present
Professor of Management , Tourism Institute, King Abdul-Aziz University, Jeddah, Saudi Arabia Duties: Teaching fulltime tourism, hospitality courses to undergraduate and, conducting seminars, coordinating The-Ice Accreditation process, working as a member or Strategic Plan, new Travel Department Curriculum and leading research in the Tourism Institute.	Aug, 2013 Feb, 2014

<p>Associate Professor of Management, School of Tourism and Hospitality Management, Eastern Mediterranean University, Famagusta, Northern Cyprus, Via Mersin 10, Turkey.</p> <p>Duties: Teaching fulltime tourism, hospitality courses to undergraduate and master courses, conducting seminars, leading research in the Faculty of Tourism.</p>	<p>Sep, 2005 May, 2011</p>
<p>Assistant Professor of Management, School of Tourism and Hospitality Management, Eastern Mediterranean University, Famagusta, Northern Cyprus, Via Mersin 10, TURKEY.</p> <p>Duties: Teaching fulltime tourism, hospitality courses to undergraduate and, conducting seminars, leading research in the Faculty of Tourism.</p>	<p>Sep, 2003 Sep, 2005</p>
<p>Senior Lecturer in Management, School of Tourism and Hospitality Management, Eastern Mediterranean University, Famagusta, Northern Cyprus, Via Mersin 10, TURKEY.</p> <p>Duties: Teaching fulltime tourism, hospitality courses to undergraduate courses, conducting seminars, leading research in the Faculty of Tourism.</p>	<p>Sep, 2000 Sep, 2003</p>
<p>Lecturer in Management, School of Tourism and Hospitality Management, Eastern Mediterranean University, Famagusta, Northern Cyprus, Via Mersin 10, TURKEY</p> <p>Duties: Teaching fulltime tourism, hospitality courses to undergraduate and courses, conducting seminars, leading research in the Faculty of Tourism.</p>	<p>Sep, 1997 Sep, 2000</p>
<p>Lecturer (part time) in Management, International American University, Kyrenia, Northern Cyprus, Via Mersin 10, TURKEY.</p> <p>Duties: Teaching fulltime management courses to undergraduate students, conducting seminars in the Faculty of Business.</p>	<p>Sep, 1994 Sep, 1995</p>
<p>Lecturer in Management, (part time), Girne American University, Kyrenia, Northern Cyprus, Via Mersin 10, TURKEY.</p> <p>Duties: Teaching fulltime management courses to undergraduate courses, conducting seminars in the Faculty of Business.</p>	<p>Sep, 1994 Sep, 1995</p>
<p>Lecturer in Management, (part time) Near East University, Nicosia, Northern Cyprus, Via Mersin 10, TURKEY.</p> <p>Duties: Teaching fulltime management courses to undergraduate courses,</p>	<p>Sep, 1992 Sep, 1993</p>

conducting seminars in the Faculty of Business.	
Student Assistant , Department of Business and Economics , Eastern Mediterranean University, Famagusta, northern Cyprus, Via Mersin 10, TURKEY	Sep,1990
EMPLOYMENT HISTORY(INDUSTRY)	
Travel Agency Accounting Manager Roots Tourism and Travel Agency, A Category, Lefkosa, north Cyprus.	1994-1995
Travel Agency Accounting Manager Birinci Tourism and Travel Agency, A Category, Lefkosa, north Cyprus.	1992-1993
Ali TANER FIKRI (CHARTERED ACCOUNTANT CO LTD) STAFF <i>Duties:</i> Book keeping (10 companies)	1991-1992

RESEARCH GRANTS, ACADEMIC AWARDS and CERTIFICATES

RESEARCH GRANTS	
Research Grands(Saudi Arabia) Arasli, H., Ekiz, H. E. and others (2013), “A New Destination Scale-UMRAQUAL: In Search of Continuously Improving Mekka's Destination Quality” – Co-Investigator , 18 months King Abdul-Aziz University Deanship of Scientific Research Grant bidding for 230.000 SAR (approximately 70.000 USD) , Proposal was accepted .	Oct, 2013
Research Grands(Saudi Arabia) Arasli, H., Ekiz, H. E. and others (2013), “Tourism Development Strategy for Jeddah” – Co-Investigator , 9 months King Abdul-Aziz University Deanship of Scientific Research Grant bidding for 75.000 SAR (approximately 25.000 USD) , Proposal was accepted.	Oct, 2013
Research Grands(Saudi Arabia) Ekiz, H. E., Arasli, H. and others (2013), “Investigating the Factors Influencing Organizational Responses to Guest Complaints: Case of Saudi Arabian Hospitality Industry” – Principle Investigator , 9 months King Abdul-Aziz	Oct, 2013

University Deanship of Scientific Research Grant bidding for 75.000 SAR (approximately 25.000 USD) , Proposal was accepted	
Research Grands(Saudi Arabia) Ekiz, H. E., Arasli, H. and others (2013), “Building Destination Brand Reputation of Kingdom of Saudi Arabia by Using an Innovative Approach to Tourism Marketing and Branding” – Principle Investigator , 9 months King Abdul-Aziz University Deanship of Scientific Research Grant bidding for 85.000 SAR (approximately 27.000 USD) , Proposal was accepted	Oct, 2013
Research Grand (UK)- An Investigation of the Interface between strategic orientations, organizational learning and SME growth in northern Cyprus Oxford Brooks University, (5000 STG) (Completed in 1 month In Oxford)	SEP, 2011
Research Grant(CYPRUS) -School Development Plan, (from Ministry of Education) : A case for Northern Cyprus Schools 8600\$(from Ministry of Education-MKEB-5) Completed	Oct, 2009- Oct, 2010
Research Grant (CYPRUS -Strategic Plan and Management in Schools : A case for Northern Cyprus Schools 6000\$(from Ministry of Education-MKEB-06-15) Completed	Oct, 2006- Oct, 2008
<u>CERTIFICATES</u>	
Certificates, Teachers’ Professional Growth Certificate	Mar, 2010
Certificate, Categorization of Learning Outcomes and writing relevant questions”- training by Dr.Nalan Richards, STHM, EMU	May, 2010
Certificate, Action Plan on Communication Practices: Roles of Tutors at Eastern Mediterranean University Distance Education Institute to Overcome Social Barrier in Constructing Knowledge Certificate	Jun, 2009
Certificate, Teaching and Learning-Two days service training by STHM Famagusta, Eastern Mediterranean University .	Jun, 2004
Certificate, Outstanding Performance And Departmental Excellence In “Quality Studies”, School Of Tourism And Hospitality Management	Aug, 2004- Aug, 2005

Certificate , Iso 9001:2000 (Quality Consciousness and Quality Management Seminar NO: 5578, Gelisim Yonetim Sistemeleri A.S)	Sep, 2004
Certificate , Iso 9001:2000 (Internal Auditor Certificate NO: 9958, Gelisim Yonetim Sistemeleri A.S)	Oct, 2004
Certificate System Leadership Seminar - Academy International Ltd. Turkey	Mar, 2001
Best Teaching Award School Of Tourism And Hospitality Management (Rank 1 st Among The Full Time Staff-Based on Student Evaluations)	May, 2002- May, 2003
Outstanding Performance And Departmental Excellence In "Quality Studies", School Of Tourism And Hospitality Management	Sep, 2002- Sep, 2003
Best Teaching Award School Of Tourism And Hospitality Management (Rank 1 st Among The Full Time Staff-Based on Student Evaluations)	May, 2002- May, 2003

CONTRIBUTION MADE TO THE UNIVERSITY ADMINISTRATION AND THE COMMUNITY	
To Society	
Project Leader -Continuing Education Center, EMU- Family Advisory Program in Gaziantep TURKEY (in 7 Weeks Completed)	Jun,2012
Project Leader -School Development Plan (pilot 7 schools) of TRNC schools sponsored by TRNC, Ministry of Education	Sep,2009- Sep,2011
Project Leader - Strategic Plan of TRNC Schools Sponsored by TRNC, Ministry of Education	Mar,2008- Mar,2009
Team Representative and Active Member of Human Resource and Education Committee which contributed to the Tourism Strategic and Action Plan performed by Ministry of Tourism, TRNC, north Cyprus.	Oct,2008
	Feb, 2006

Referee -(Two Projects) Ministry of Education and Culture , Scientific Activities Support Projects in collaboration with EMU Research Unit	
Trainer , Professional Tourist Guide Training Program-Human Relations Course Instructor, Continuous Education Center Eastern Mediterranean University, North Cyprus.	Jul,2006
EMU Representative-Head of Human Resource Committee , Strategic Tourism Plan Preparations in 2008; Ministry of Tourism Nicosia, north Cyprus.	Feb,2008- Feb,2009
EMU Representative- Strategic Plan Preparations of Walled City, Famagusta Municipality , north Cyprus.	Apr,2007
EMU Representative- Master Plan Preparations of Ministry of Tourism (prepared 10 questionnaire at different topics), north Cyprus.	Jan,2000
To University	
The New Travel Department Curriculum Committee , Tourism Institute, King Abdul-Aziz University –Active Member	Aug 2013- Feb 2014
The Ice Accreditation (Coordinator), Tourism Institute, King Abdul-Aziz University –Active Member	Aug 2013- Feb 2014
Research Development Committee , Tourism Institute, King Abdul-Aziz University –Active Member	Aug 2013- Feb 2014
Strategic Planning Committee , Tourism Institute, King Abdul-Aziz University –Active Member	Aug 2013- Feb 2014
Board Member , Faculty of Tourism EMU	Sep,2012- Sep, 2013
Director- EMU Continuing Education Center	Oct 2011- Oct, 2012
Head of Committee – Business Faculty PhD Program	Sept,2011
Active Member- TEDQUAL Committee Member-STHM, EMU	Sep, 2006 Aug,2013

Moderator- (Representative of EMU) , CAF-Cyprus Academic Form, Sociology Section, Cyprus Nicosia	May,2006
Moderator- (Representative of EMU), TRNC Sustainable Tourism and Environment Panel 4 – Lefkosa, TRNC	May,2005
Organizer: “Leadership and Teamwork Games Competition” Among High Schools in the STHM for Promotion During 12th Tourism Week in STHM, EMU.	Mar,2010
Organizer: “Leadership and Teamwork Games Competition” Among High Schools in the STHM for EMU Promotion During the 12th Tourism Week in STHM, EMU.	April,2009
Disciplinary Committee- Academic (Representative of STHM) Eastern Mediterranean University, North Cyprus.	Feb,2008- Feb,2009
EMU representative- Promotion of EMU in the education fair, Istanbul Beylikduzu, Turkey (two times)	Mar,2007 April,2009
Academic Disciplinary Committee member of EMU (Representative of STHM) Eastern Mediterranean University, North Cyprus	Sep,2007
Student Disciplinary Committee member of EMU (Representative of STHM) Eastern Mediterranean University, North Cyprus	Sep,2006- Sep,2008
Coordinator of Tourism Internship Program Eastern Mediterranean University - Department of Tourism and Hospitality Management	Sep,2004- Sep,2006
Trainer, Leadership and Motivation Training –to EMU administrative staff, Continuous Education Center, EMU	Sep,2004- Sep,2005

Founder of Leadership and Human Development Club, Eastern Mediterranean University, North Cyprus.	Oct, 2008-09
Academic Advisor Students of School Of Tourism and Hospitality Management- Eastern Mediterranean University, North Cyprus	May, 1995 - May,2012
Preparation of the Strategic Plan Book (As active member) ,in both languages -School of Tourism and Hospitality Management –Famagusta	Jun,2004

OTHER ACADEMIC RESPONSIBILITIES

Name of the Journal / Responsibility	Dates
Chief Editor- Journal of Tourism and Management Research http://www.ottomanjournal.com/abstract-index/index.html	2017 till today
Co-Founder and Chief Editor International Journal of Management Perspectives www.ib-ts.org ; www.ganglobalacademy.net	2007 – till today
Member of Editorial Advisory Board International Journal of Tourism Perspectives www.econ-society.org	2008-till today
Member of Editorial Advisory Board International Journal of Economic Perspectives www.econ-society.org	2006 –till today
Member of Editorial Advisory Board International Journal of Business and Finance Research	Jan 2006 –2009
Member of Editorial Advisory Board International Journal of Tourism and Hospitality Research	Jan 2007 –till today
Member of Editorial Advisory Board Journal of Social Sciences - Cag University Publications	April 2006 - 2007
Member of Editorial Advisory Board Journal of Applied Economic Sciences	Jan 2008 –till today
Member of Editorial Advisory Board	Jan 2010 –till today

Journal of Advanced Studies in Finance	
AD-HOC Reviewer	
Service Industries Journal (SSCI JOURNAL) 10	2016-2018
International Journal of Contemporary Hospitality Management (SSCI JOURNAL) 22	2014-2018
International Journal of Hospitality Management (SSCI JOURNAL) 1	2018
Journal of Management Psychology (SSCI JOURNAL) 2	2016-2017
Business Excellence and Total Quality Management Journal 2	2017-2018
Social Behavior and Personality: An International Journal(1manuscripts) (SSCI JOURNAL)	Jun, 2009
Small Business Management Journal (1 manuscripts) (SSCI JOURNAL)	May, 2006
Tourism Management (1 manuscripts) (SSCI JOURNAL)	May, 2005
Journal Of Economic Sciences (JAES) Tourism Management (2 manuscripts).	Apr, 2009
International Journal of Finance and Business Research. (1 manuscripts)	Jun, 2007
International Journal of Economic Perspectives. Submission: (15 manuscripts)	Oct, 2008-2018
Conference Organizer	
President , 3rd WCBEM-World Conference on Business Economics and Management 2014 , Rome, ITALY	Apr, 25-28, 2014
President , 2nd WCBEM-World Conference on Business Economics and Management 2013 , Antalya , TURKEY	May, 04-06, 2012
President , 1 ST WCBEM-World Conference on Business Economics and Management 2012, Antalya , TURKEY	Oct, 17 – 19, 2008
President , International Conference on Economics and Management Perspectives Venue: Salamis Bay Conti, G. - Magusa, north CYPRUS	Sep 17 - 19,

(www.ib-ts.org)	2005
Conference Advisory Committee Membership	
2 nd On-Line Conference on Competitiveness and Economic Development : Challenges, Goals and Means in a Knowledge based Society -Romania www.asers.eu	Dec, 2010
1 st On-Line Conference on World's Economics in and after Crises: Threats and Opportunities ,Romania www.asers.eu	May, 2009
1 st International Conference on Economic and Management Perspectives October 17-19, 2008 - Famagusta, North Cyprus www.econ-society.org	Oct, 2008
1 st National Turkish Tourism Congress-Sakarya University	Oct, 2007
1 st International Tourism Conference on Tourism and Environment-Famagusta, North Cyprus	Jun, 2002

SUPERVISION – PhD and MASTERS *

Doctoral Supervisions	
Doctor of Philosophy in Tourism management. Thesis (Ph.D.)-- Eastern Mediterranean University, Hasan Evrim Arici , Supervisor Prof .Dr. Huseyin Arasli and Co-Supervisor Hasan Kilic.	Doctoral Thesis supervision completed

Doctor of Philosophy in Tourism management. Thesis (Ph.D.)-- Eastern Mediterranean University, Darvishmotevali,M Supervisor Prof .Dr. Huseyin Arasli and Co-Supervisor Hasan Kilic.	Doctoral Thesis supervision completed
Doctor of Philosophy in Business Administration. Thesis (Ph.D.)-- Eastern Mediterranean University, Faculty of Business and Economics, Dept. of Business Administration, 2016. Co-Supervisor: Assoc. Prof. Dr. Mustafa İlkan, Supervisor: Prof Doctor of Philosophy in Business Administration. Thesis (Ph.D.)-- Eastern Mediterranean University,	Doctoral Thesis supervision completed
Master Thesis	
31. Isaed, L. M. (., & Eastern Mediterranean University. (2016). The effect of nepotism/ favoritism on flight Attendant’s emotional exhaustion and job performance: The moderating role of psychological capital [THESIS]	Master Thesis-2016
30.Namin, B. H. (., & Eastern Mediterranean University. (2016). Do social stressors moderate the effect of polychronicity on job performance? evidence from four and five-star hotels [THESIS]	Master Thesis-2016
29. Samaninia, S.,. (., & Eastern Mediterranean University (EMU) - Doğu Akdeniz Üniversitesi (DAÜ). (2016). The impact of job stress on employee creative performance in the hospitality industry: The moderating effect of psychological capital A study of frontline hotel employees in north Cyprus [THESIS]	Master Thesis-2016
28. Saremi, S., Araslı, H. (., & Eastern Mediterranean University (EMU) - Doğu Akdeniz Üniversitesi (DAÜ). (2015). The impact of servant leadership on job outcomes: The mediating role of work engagement [THESIS]	Master Thesis-2015
27. Ozan I,	Master Thesis-2014
26.Tara Vala T.	Master Thesis-2014
25. Abudd	Master Thesis-2014
24. Winni K. (2013) “Antecedents of Service Recovery Performance in 3 and 4 star Hotels in Douala, Cameroon”, Faculty of Tourism Eastern Mediterranean University, Famagusta, north Cyprus.	Master Thesis - 2013(completed)
23.Ozbasar K. (2013) “Perceptions of tourism students for Culinary art as a carrier” , Faculty of Tourism Eastern Mediterranean University, Famagusta, north Cyprus	Master Thesis (completed)
22. Orhan K. (2012) (as Co-Advisor) “Perception of Tourism Development in Azerbaijan. A case for Baku, Faculty of Tourism Eastern Mediterranean University, Famagusta, north Cyprus	Master Thesis (completed)

20.Aydogdu O. (2012) "Service Quality in Internet Banking and impacts on Customer Loyalty (as Co-Advisor) , Faculty of Business Eastern Mediterranean University, Famagusta, north Cyprus	Master Thesis (completed)
19.Matedova R. (2012) "Impact on tourism in Kazakistan: A case for Almaty" , Faculty of Tourism Eastern Mediterranean University, Famagusta, north Cyprus	Working Paper (completed)
18. Hala R. (2011) Strategic Orientations and their impacts on Organizational Learning and Sales Growth in Syria, , Faculty of Tourism Eastern Mediterranean University, Famagusta, north Cyprus	Master Thesis (completed)
17.Naderiadip N. (2009) "Antecedents and Outcomes of Trust in the Hospitality Industry: An Empirical Study of Frontline Employees in 3,4 and 5 star hotels of Iran" ,Faculty of Tourism Eastern Mediterranean University, Famagusta, north Cyprus	Master Thesis (completed)
16.Baradarani S. (2009) "Supply Chain Management in Hotel Industry: The Case of Iran, Tehran" , Faculty of Tourism Eastern Mediterranean University, Famagusta, north Cyprus	Master Thesis (completed)
15.Ersoy E. (2009) "Employability Skills in the f Tourism and Hospitality Industry: A comparative study of Management Expectation and Student Perceptions, , Faculty of Tourism Eastern Mediterranean University, Famagusta, north Cyprus	Master Thesis (completed)
14.Kilili R. (2008) "Comparing job satisfaction among managers and employees: An Empirical Evidence from leisure sector in TRNC, , Faculty of Tourism Eastern Mediterranean University, Famagusta, north Cyprus	Master Thesis (completed)
13.Baha F.,G. (2008)"Perceived Organizational Justice, Trust and Organizational Citizenship Behavior(OCB): A study of Front Line Employees" , Faculty of Tourism Eastern Mediterranean University, Famagusta, north Cyprus	Master Thesis (completed)
12.Rahmedehr M. (2007) "Destination Satisfaction from the Perspective of International Tourists: Some Evidence from Iran ,	Master Thesis (completed)

Faculty of Tourism Eastern Mediterranean University, Famagusta, north Cyprus	
11.Valieva L. (2007) "Perceptions of Tataristan Residents on Tourism Development" , Faculty of Tourism Eastern Mediterranean University, Famagusta, north Cyprus	Master Thesis (completed)
10.Najdawi, M.,B. (2006) The Influence of Selected Antecedent on Frontline Employee's Perceptions of Job Stress and Its Outcomes" , Faculty of Tourism Eastern Mediterranean University, Famagusta, north Cyprus	Master Thesis (completed)
9.Demneh.,S., A.(2005) "Impact of Service Quality on Brand Loyalty and Brand Image in the Luxury Hotels: Some Evidence from Iran", Faculty of Business , Eastern Mediterranean University, Famagusta, north Cyprus	Master Thesis (completed)
8.Daskin M. (2006) "The Impacts of Superior Politics on Employees' Behavioral and Psychological Outcomes: Some Evidence from the Northern Cyprus", Faculty of Tourism Eastern Mediterranean University, Famagusta, north Cyprus	Master Thesis (completed)
7. Kerim A. (2007) "Brand Equity in the Hospitality Industry". STHM, EMU, Famagusta, Faculty of Tourism Eastern Mediterranean University, Famagusta, north Cyprus	Master Thesis (Co-Advisor) (completed)
6.Bavik A. (2006) "The Effects Of Nepotism On HRM Practices And Organizational Citizenship Behavior: Some Evidence From Tourism Establishments In Northern Cyprus" , Faculty of Tourism Eastern Mediterranean University, Famagusta, north Cyprus	Master Thesis (completed)
5. Keseroglu F. (2005) "Are Banks Ready For Six Sigma? A Case for TRNC Banking Industry" , <i>Faculty of Business</i> , Eastern Mediterranean University, Famagusta, north Cyprus	Master Thesis (completed)
4. Iffet K. (2004) "Nepotism And Favoritism In The Banking Industry: Some Evidence From Northern Cyprus", <i>Faculty of Business</i> , Eastern Mediterranean University, Famagusta, north Cyprus.	Master Thesis (completed)
3. Oz A., M. (2005) "Six Sigma in the service industry: Some	Master Thesis

Evidence From North Cyprus”, Faculty of Tourism Eastern Mediterranean University, Famagusta, north Cyprus.	(completed)
2.Khan A. (2004)”Organizational Culture in the Hospitality Industry :Evidence from TRNC hospitality Industry”, Faculty of Tourism Eastern Mediterranean University, Famagusta, north Cyprus	Master Thesis (completed)
1. Kadeh, S. (2003) ”Human Resources Management in Hospitality Industry: Some Evidence from TRNC Hospitality Industry”, Faculty of Tourism Eastern Mediterranean University, Famagusta, north Cyprus.	Master Thesis (completed)

SERVED AS PHD STUDENT EXTERNAL EXAMINER

Tulen Saner, xxx, oksuzoglu , hale ozyigit, komutan, ali ozturen,
DASKIN, M., (2013) GIRNE AMERICAN UNIVERSITY, north Cyprus
PhD Thesis: The Critical Antecedents to Organizational Citizenship Behaviors: Empirical Evidences from North Cyprus Service Industry
E-mail: daskinmus@gmail.com
DEBES T., (2011) EASTERN MEDITERRANEAN UNIVERSITY, north Cyprus
PhD Thesis: Culture as a Tourism Resource: The Case of North Cyprus
Telephone: 0090 0392 630 1269
E-mail: tacgey.debes@emu.edu.tr
AKSAL A., F., (2008) NEAR EAST UNIVERSITY, north Cyprus
PhD Thesis: Comparative study: Distance education institutes as learning organizations in North Cyprus and UK.
E-mail: fahaltinay@gmail.com
Contact Phone: 05338641101
ALTINAY G., Z., (2008) NEAR EAST UNIVERSITY, north Cyprus
PhD Thesis: Comparative study: The perceptions of distance education institutes members' on TQM implementation in North Cyprus and UK.

Permanent Address: Beyarmudu, Famagusta

E-mail: zehaltinay@gmail.com

Contact Phone: 05338400382

REFEREED PUBLICATIONS and CONFERENCE PROCEEDINGS

Published Articles in International Journals

37. **Arasli, H.**, & Arici, H. E. (2018). The art of retaining seasonal employees: Three industry-specific leadership styles. **The Service Industries Journal –SSCI**, 1-31.

36. **Arasli, H.**, Namin, B., & Abubakar, A. (2018). Workplace incivility as a moderator of the relationships between polychronicity and job outcomes. **International Journal of Contemporary Hospitality Management SSCI**, 30(3), 1245-1272.

35. Rezapouraghdam, H., Alipour, H., & **Arasli, H.** (2018). Workplace spirituality and organization sustainability: A theoretical perspective on hospitality employees' sustainable behavior. **Environment, Development and Sustainability**, , 1-19.

34. Roudi, S., **Arasli, H.**, & Akadiri, S. S. (2018). New insights into an old issue – examining the influence of tourism on economic growth: Evidence from selected small island developing states. **Current Issues in Tourism SSCI**, , 1-21.

33. Abubakar, A. M., Namin, B. H., Harazneh, I., **Arasli, H.**, & Tunç, T. (2017). Does gender moderates the relationship between favoritism/nepotism, supervisor incivility, cynicism and workplace withdrawal: A neural network and SEM approach. *Tourism Management Perspectives*, 23, 129-139.

32. Abubakar, A. M., Namin, B. H., Harazneh, I., **Arasli, H.**, & Tunç, T. (2017). Does gender moderates the relationship between favoritism/nepotism, supervisor incivility, cynicism and workplace withdrawal: A neural network and SEM approach. **Tourism Management Perspectives- SSCI**, 23, 129-139.

31. **Arasli, H.**, Bahman Teimouri, R., Kiliç, H., & Aghaei, I. (2017). Effects of service orientation on job embeddedness in hotel industry. **The Service Industries Journal SSCI**, 37(9-10), 607-627.

30. Darvishmotevali, M., **Arasli, H.**, & Kilic, H. (2017). Effect of job insecurity on frontline employee's performance: Looking through the lens of psychological strains and leverages. **International Journal of Contemporary Hospitality Management SSCI**, 29(6), 1724-1744.

29. ARICI, H. E., **ARASLI, H.**, & NAMIN, B. H. (2016). do customer and coworker incivility moderate the effect of polychronicity on job performance? evidence from hotel frontline employees in north cyprus. **Gazi Universitesi Iktisadi Ve Idari Bilimler Fakultesi Dergisi**,

18(2), 594

28. Abubakar, A. M., & **Arasli, H.** (2016). Dear top management, please don't make me a cynic: Intention to sabotage. **Journal of Management Development**, 35(10), 1266-1286.

27. Altinay, L., Madanoglu, M., De Vita, G., **Arasli, H.**, & Ekinci, Y. (2016). The interface between organizational learning capability, entrepreneurial orientation, and SME growth. **Journal of Small Business Management**, 54(3), 871-891.

26-Daskin, M., **Arasli, H.**, & Kasim, A. (2015). The impact of management commitment to service quality, intrinsic motivation and nepotism on front-line employees' affective work outcomes. **International Journal of Management Practice**, 8(4), 269-295.

25.. **Kotoua, S; Arasli, H& İlkan,M(2014)**, The Role of Information Technology and Tourism in GhanaProcedia - Social and Behavioral Sciences - 2nd World Conference on Business, Economics and Management

24.Araslı, H., Daşkın, M., & Saydam, S. (2014). Polychronicity and intrinsic motivation as dispositional determinants on hotel frontline employees' job satisfaction: Do control variables make a difference. **Procedia - Social and Behavioral Sciences**

23.Araslı, H., & Baradarani, S. (2014). Role of job satisfaction in the relationship of business excellence and OCB: Iranian hospitality industry. **Procedia-Social and Behavioral Sciences**, 109, 1406-1415.

22. **Arasli, H.**, & Baradarani, S. (2014). European tourist perspective on destination satisfaction in Jordan's industries. **Procedia - Social and Behavioral Sciences**

21. Daskin M., Saydam S, and **Arasli H.**, (2013) "The Critical Antecedents to Organizational Citizenship Behaviors: Empirical Evidences from North Cyprus Service Industry" **Journal of Management Research**, 5(2) 205-239.

20. Dalci I., **Arasli H.**, Tumer M., and Baradarani,S (2013) "Factors That Influence Iranian Students' Decision to Major in Accounting", **Journal of Accounting in Emerging Economies**, 3(2)

19. **Arasli H.**, (2012), "Toward Business Excellence in Hospitality Industry in Iran: A Case for 3, 4, 5 Star Hotels", **Total Quality Management and Business Excellence** 23(5/6) 573-590 (SSC).

18. **Arasli H.**, and Ergin E., (2011), "Employability Skills for Hotel Sector : A Comparative Study of Management Expectations and Student Perceptions ", *Academia Turistica (Tourism & Innovation Journal)*

17. **Arasli H.**, and Naderib N.,(2010), "Antecedents and Outcomes of Organizational Trust in the Hospitality Industry: An Empirical Study of Frontline Employees in 3,4 and 5 Star hotels of

Iran", *International Journal of Management Perspectives*, 2(1/2)22-34.

16. Ekiz, H. E., **Arasli, H.**,and Bavik A.,(2010), "RENTQUAL: A New Measurement Scale for Car Rental Services," *Tourism: An International Interdisciplinary Journal*, 58 (2).

15. Himmet K.,and **Arasli H.**, (2009), "The Impacts of Superior Politics on Frontline Employees' Behavioral and Psychological Outcomes," *Social Behavior and Personality*, 37 (2), 175-90 (**SSCI**)

14. Arasli H., Ekiz., H.,E. and Katircioglu T.,S (2008), "Gearing Service Quality into Public and Private Hospitals in Small Islands: Empirical Evidence from Cyprus," *International Journal of Health Care Quality Assurance*, 21 (1), 8-23

13. Arasli, H., and Tumer M.,(2008), "Nepotism, Favoritism and Cronyism: A Study of Their Effects on Job Stress and Job Satisfaction in the Banking Industry of North Cyprus," *Social Behavior and Personality*, 36 (9), 1237-50. (**SSCI**)

12. Ekiz, H. E., **Arasli H.**, Farivarsadri G., and Bavik A.(2008), "Measuring Organizational Responses to the Student Complaints in the Perceived Justice Framework: Some Evidence from Northern Cyprus Universities," *Educational Research and Reviews*, 3 (7), 246-56.

11. Ekiz, H.E., and **Arasli H.**,(2007), "Measuring the Impacts of Organizational Responses: Case of Northern Cyprus Hotels," *Managing Global Tansitions*, 5 (3), 271-87.

10. Katiricoglu, T. S., **Arasli H.**, and Ekiz,H.,E., (2007), "Trends in Tourism in North Cyprus: A Historical Perspective," *e-Review of Tourism Research*, 5 (2), 37-46.

9. Kayaman, R., and **Arasli H.**,(2007), "Customer Based Brand Equity: Evidence from the Hotel Industry," *Managing Service Quality*, 17 (1), 92-109. (**SSCI**)

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SKILLS AND HOBBIES

Computer Skills	<i>Windows Applications:</i> Word, Excel, Power Point, Internet Applications <i>Statistical Package Programs:</i> SPSS 12.00 for Windows, PLS, LISREL 8.54 for Windows., Adobe Photoshop 7.0, Sony Vegas 10 Fingers-typing.
Memberships	World Research Club, Emerald Literati Club, American Marketing Association, TRINET, TRNC Taekwondo Karate Aikido Kurash Wushu Federation.
Languages	Turkish: Native Language / English: Fluent / German, Russian and Arabic: Beginner

Hobbies	- Fishing , Taekwondo (Blue Belt), , Table tennis, Chess, Reading and Watching, Best Seller Books, or Oskar based films, Billiards and Swimming etc

COURSES OFFERED

Course Codes	Name of the Courses	University Taught in
<i>PhD Program -COURSES</i>		
TOUR 607	Strategic HR and leadership in the tourism and hospitality Industry	Eastern Mediterranean university
<i>Master Program-COURSES</i>		
Tour 501	Organizational Behavior in the service Industry	Eastern Mediterranean university
Tour 603	Leadership in the tourism and hospitality Industry	Eastern Mediterranean university(distance learning program)
<i>Undergraduate Program-COURSES</i>		
THO - 113	Introductions to Management(faculty of business and Economics, Faculty of tourism)	Near East University ** International American University ** Eastern Mediterranean Uni.*
THM - 213	Small Business Management and Entrepreneurship	Eastern Mediterranean Uni.*
THO - 311	Human Resource Management	Eastern Mediterranean Uni.*
THO - 111	Introduction To Tourism	Eastern Mediterranean Uni.*

THM - 317	Principles of Marketing	-Girne American Uni.** -Eastern Mediterranean Uni**
THM - 322	Total Quality Management in Tourism Industry	. * Eastern Mediterranean Uni
STHM 492	Leadership in the hospitality Industry	. * Eastern Mediterranean Uni
BUS – 369 Sthm 113	Introduction to Business	. * Eastern Mediterranean Uni
THM-312	Strategic Management for T.&H. Businesses	. * Eastern Mediterranean Uni
THM 301	Accounting I	. * Eastern Mediterranean Uni
MGMT 201	Principals of Management	. * Eastern Mediterranean Uni
HOST 492	Leadership in the Leisure , Hospitality and Travel Industry	. * Eastern Mediterranean Uni
YON 101	Isletme Yonetimine Giris (Turkish Program)	. * Eastern Mediterranean Uni

*

Please note that these courses are offered as full time sessi

ons.

** Please note that these courses are offered as part time sessions.

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